

# Duluth's Waterfront Hotel



## Hotel Contact Information

Park Point Marina Inn  
1033 Minnesota Avenue  
Duluth, Minnesota 55802

Phone #218.491.7111  
Toll Free #888.746.2673  
Fax #218.727.2627

Website [parkpointmarinainn.com](http://parkpointmarinainn.com)

Email [reservations@parkpointmarinainn.com](mailto:reservations@parkpointmarinainn.com)

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## Location

- Latitude 46.77 degrees, 46 minutes, 25.2228 seconds
- Longitude -92.09 degrees, 5 minutes, 25.7208 seconds
- Distance from downtown - 7 blocks, 5 minutes, 1/2 mile
- Distance from Canal Park / Aerial Lift Bridge - 4 blocks, 3 minutes, 3/10 mile
- Distance from water - 50 feet

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## Distance

Walking distance to DECC & Amsoil Arena - 8 blocks approximately 20 minutes at a leisure pace

Driving distance to Canal Park - approximately 3 minutes, 3/10 mile

Driving directions to the DECC - Take left from hotel parking lot, head toward 10th St., turn right onto 10th St., turn left on Lake Ave S. and continue over Lift Bridge through Canal Park. Then turn left on Railroad St. turn left onto Harbor Drive and in .04 miles you have reached your destination.

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## Facility Information



Year Opened: 2014  
Check In: 3:30pm | Check Out: 10:30am  
Early check in and late check outs available fees may apply  
Floors: 3 | Rooms 68 | Suites 2  
Elevator: Yes  
Free outdoor parking  
Free motorcycle parking



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## Shuttle Service

**We provide complimentary shuttle service from our front entrance to the heart of Canal Park. By request 7 days a week at 9:15a.m., 12:15p.m, 2:15p.m. and 5:15p.m. along with scheduled runs at 6:15 p.m., 7:15 p.m., 8:15 p.m., 9:15 p.m. and 10:15 p.m.**

## Reservations & Cancellation



No pets allowed

Service animals welcomed with proper certification

Children Policy - Children 17 and under stay free with an adult

Credit Cards Accepted: Visa, Master Card, American Express and Discover Card

Checks - We're sorry, checks are not accepted

Credit / Debit Card Policy - Debit & Credit cards will be authorized 24 hours in advance prior to arrival for the amount of your stay, plus a 15% additional amount to cover incidentals. The authorization will hold these funds until check out, at which time the amount actually incurred during the stay will be charged. Authorized amounts may take up to 30 days after departure to be released by your bank or financial institution, and the hotel will not be responsible for any resulting fees or charges. We suggest you use a valid credit card when making your reservations and not a check or debit card. Credit gift cards are not accepted at this time.

Reservation Policy - All reservations are to be guaranteed by a valid credit or debit card. Credit cards are authorized for your length of stay and a 15% incidental deposit prior to your arrival. We apologize for the inconvenience that this may cause. A reservation that does not have a valid card on file will be cancelled without any fee or penalty to the guest. We suggest you use a valid credit card when making your reservations and not a check or debit card. Credit gift cards are not accepted at this time.

Cancellation Policy - 72 hours prior to arrival not counting the day of arrival. Reservations cancelled within this time frame will be charged one night's lodging and the appropriate taxes. This charge will be billed to the credit card that was used at the time of booking the reservation.

Special Event & Holiday Cancellation - 7 days prior to arrival not counting the day of arrival. Reservations cancelled within this time frame will be charged one night's lodging and the appropriate taxes. This charge will be billed to the credit card that was used at the time of booking the reservation.

Group Cancellation Policy - Group cancellations vary and are located on the group contract. Reservations cancelled within the time frame will be charged one night's lodging and the appropriate taxes. This charge will be billed to the credit card that was used at the time of booking the reservation.

## Taxes and Fees

- 6.875% State Sales Tax
- 6.50% Hotel Motel Lodging Tax
- 8.37% Food Taxes & Fees
- 10.875% Alcohol Taxes & Fees
- \$1.80 daily safe fee



## Guest Services



Guest mail - Guest's may receive mail & packages at any time. However, the hotel is not responsible for any delivery or costs accepted with retaining any packages, or mail, not claimed by guest. Mail that is being delivered to the hotel should have the name of the guest that is on the room reservation, along with the confirmation number. Example- Attn: John Doe, Confirmation # 123456, Park Point Marina Inn, 1033 Minnesota Ave, Duluth, MN 55802.

Parking - All guest will receive a parking pass to display in their vehicle, for complimentary on-site parking. Valet parking is not available.

## Guest Services Complimentary



Internet:

- Hi-speed internet
- Public areas - wired & wireless
- Guest rooms - wired & wireless
- Meeting rooms - wired & wireless

- 24hour coffee & tea in lobby
- Newspapers in lobby
- Newspaper delivered to room upon request
- Phone calls local or toll free
- Daily free Park Point Gazette (hotel newspaper)
- Daily shipping schedule
- Daily event schedule
- Daily housekeeping services
- Ice machine on each floor
- Pantry Breakfast Buffet
- Parking
- Use of fitness center
- Use of business center
- Use of pool, hot tub & sauna



## Guest Services Fees

Cribs | \$16 per night plus tax  
Air Mattress | \$16 per night plus tax  
DVD Player | \$10 per night plus tax and a \$25 deposit  
DVD's | \$2 and up  
Cat 5 Cables | \$25 deposit  
Extra adult beyond 2 | \$16 each per night plus tax  
Valet dry-cleaning | fee charged  
24 hour gift shop  
Pop & Vending available on each floor (fee)  
Pizzas available 24 hours a day



## Business Services

Copy services  
Fax services  
Full service business center  
Network internet printer  
Overnight delivery / pick up  
Post parcel  
Meeting rooms available



## Hotel Policies

Smoking, Tobacco, and Electronic Cigarette policy - 100% Smoke free. For the comfort and enjoyment of all our guests, our hotel has a smoke free policy including all rooms, floors, public space, patios, decks and outside grounds. A \$250 cleaning fee will be charge to a guest who does not abide by the smoking policy, or if there is any indicator of a smoke smell or evidence of smoke.

Alcohol Policy - Alcoholic beverage service is restricted to only those 21 years or older with valid accepted identification. Glass bottles & containers are not allowed in the pool, Sauna, hot tub, and fitness center for health and safety. The hotel reserves the right to not serve guests who appear intoxicated at any time.

## Meetings & Groups

Meeting Rooms - Yes (2)  
858 sq feet – Lake Superior Conference Center  
528 sq feet - Harborview Meeting Room  
330 sq feet - Boat Club Meeting Room



## Transportation

Duluth International Airport (DLH), 4701 Griden Drive,  
Duluth MN

Airport Distance - 7.17 miles, 16 minutes  
(website connection) to airport

Estimated taxi fare to airport - \$17.50 - \$20.00  
Our hotel does not provide airport shuttle service

Public transportation:

Bus - We are located one block from bus line (DTA)  
route. Bus phone number: #218.722.7283

Seasonal Trolley - 4 blocks from hotel is a trolley service  
to downtown & Canal Park area, fees apply (trolley  
runs from June to Labor Day). Trolley phone number:  
#218.722.7283

Taxi - 24 hour taxi services available (fees apply)

Accessible Transportation - PM transportation available  
upon request



## Hours of Operation



Hotel open 24 hours (entry by key after 10:30pm)  
Fitness center open 24 hours  
Pool hours: 8am - 11pm  
(10pm-11pm adult swim only)  
Sauna: 8am - 11pm  
Hot tub: 8am - 11pm  
Bar/Lounge - See concierge guest service center for hours  
Pantry Breakfast Buffet - 6:30am to 10am daily  
Vending & Ice machines 24 hours  
Concierge Guest Service Center 24 hours  
Business Center 24 hours  
Outdoor patios: 7am - 11pm  
Gift shop open 24 hours  
Shuttle service to Canal Park - See concierge guest service center for hours  
Taxi service 24 hours  
Seasonal Trolley from Canal Park available first week of June to Labor Day from 11:30am - 7pm  
Meeting Rooms 7am - 11pm  
Meeting Room Deck 7am - 11pm



## Safety & Security



Front entrance door closes at 10:30pm  
Entry after that is with a key card only  
Electronic key locks  
All guest room doors have dead bolts, viewports, are self-closing and have emergency exit maps  
Fire detectors are in hallways and public areas. Fire extinguishers are in hallways and public areas  
Sprinklers are located in all guest rooms and public space areas  
Video surveillance in entrances, public spaces and hallways  
Guest room windows open except Park Point Suite  
Guest room floors have multiple exits  
Parking lot is well lit  
Hotel is located in a residential area  
Hotel staff is on duty 24 hours a day at concierge guest service center

## ADA



Accessible parking  
Accessible corridor  
34 inch wide door frame entry & bathroom entry in accessible rooms  
60 inch wide turning radius in accessible rooms  
Shower chairs & toilet seat rises are available from housekeeping  
Convenient hand bars in accessible room bathrooms  
TDD - Upon request  
Connect availability  
Visually / hearing impaired kit available upon request  
- Call alert  
- Bed shaker  
- Vibrating alarm clock  
- Door knock light  
Closed caption TV available upon request

## Green

TripAdvisor GreenLeader National award winner 2017  
Toilet paper, facial tissues, and paper towels made of recycled material  
Coffee cups and wraps, paper plates and bowls, to-go boxes, paper towels and napkins are all Sustainable Forest Initiative certified, and along with water cups, coffee lids, and plastic utensils are all recyclable  
Green Seal Approved cleaning products  
Non-toxic, biodegradable soaps made with natural vegetable base  
Recycling containers available in all guest rooms and meeting rooms  
In-room occupancy sensors turn off non-essential power when rooms are empty  
Low water and energy use Ecolab Aquanomic laundry program is phosphate and NPE free  
Energy Star certified fridges, microwaves, TVs, kitchen appliances, pool and spa heaters  
Energy efficient and LED lights throughout the building  
Black is the New Green towel program: black towels are provided for makeup removal and spills

## Awards

2014 AAA 3 Diamond  
2015 Trip Advisor Certificate of Excellence National Award  
2015 Expedia Insider Select Award (1 of only 4 hotels in Minnesota)  
2015 Booking.com Best Guest Experience  
2015 AAA 3 Diamond  
2016 Trip Advisor Certificate of Excellence National Award  
2016 Expedia Insider Select Award  
2016 Booking.com Best Guest Experience • 2016 AAA 3 Diamond  
2017 Trip Advisor GreenLeaders National Award (Eco-Friendly Hotel)